

Crisis Only Utilization Rates Per Client - General Population by RSN by Age.

Operational Definition: Average number of crisis service hours per client receiving crisis only services in a Fiscal Year by RSN.

Operational Measure: This is calculated by dividing the total number of crisis only hours of service by the number of clients receiving crisis only services in a Fiscal Year by RSN.

Formulas:

$$\frac{\text{Number of crisis only outpatient hours in Fiscal Year by RSN} \\ \{0-17, 18-59, 60+\}}{\text{Number of clients receiving outpatient crisis only services in Fiscal Year by RSN} \\ \{0-17, 18-59, 60+\}}$$

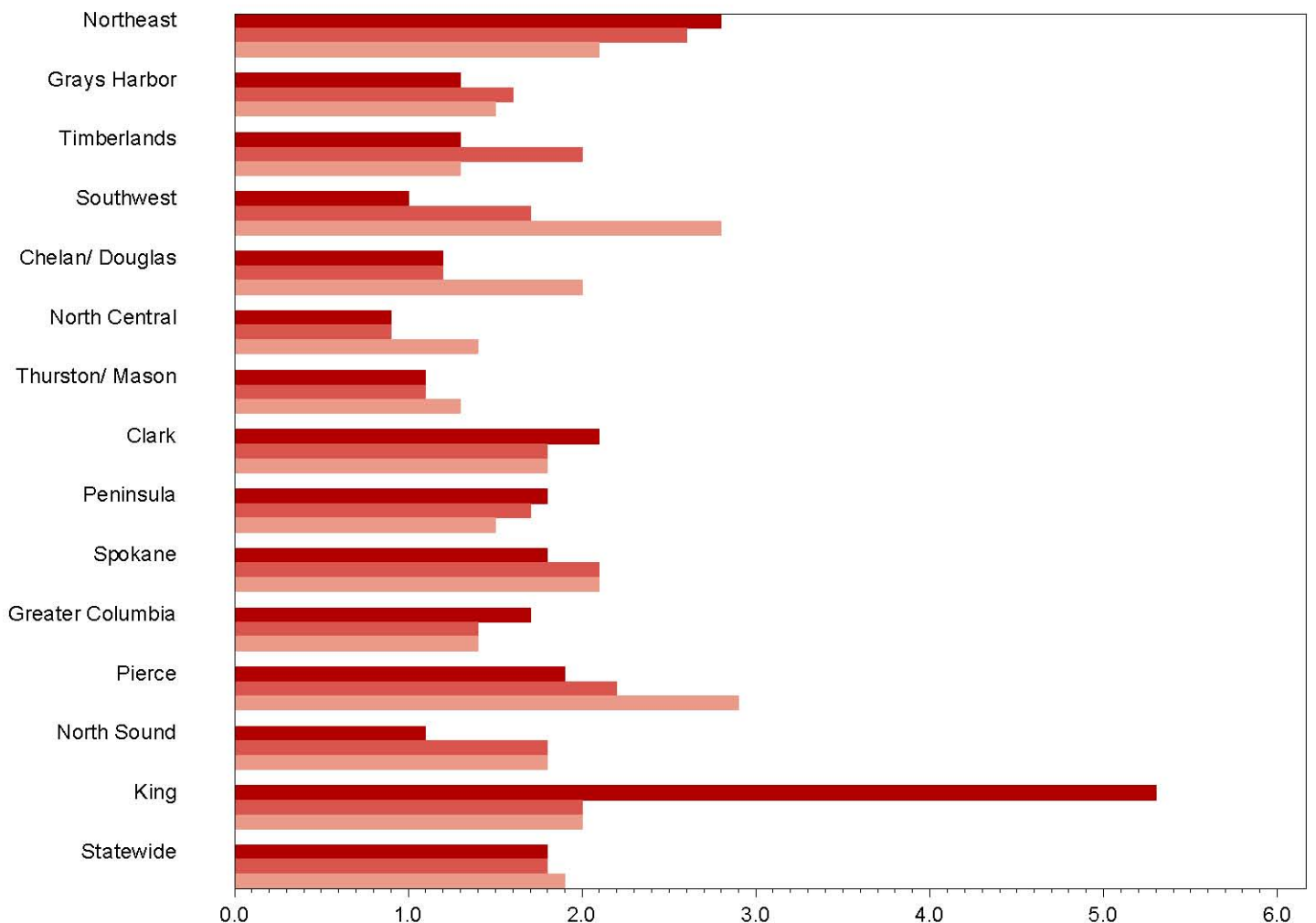
Discussion: Crisis only utilization rates by RSN and age group show the average number of hours of crisis only services for youth, adults, and older adults. The crisis only utilization rate for adults and older adults are decreasing, while youth show a slight increase. The decrease in the rate for adults and older adults is mostly because of a service reporting issue that inflated the crisis service hours in CY2003.

Data Notes:

- Crisis services are defined as services reported by RSNs to the MHD using codes contained in the Medicaid State Plan Modality Crisis Services.
- King RSN included 24-hour crisis services in their reporting of crisis services, which inflated the number of crisis-only services in CY2003. This inconsistency has been corrected, but impacted FY03 and half of FY04.
- RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in each RSN where they receive services).
- The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).
- In FY2005, Peninsula RSN shows an increase in crisis only services due to an increased reporting of CDMHP phone calls.
- Age is calculated as of January 1, yyyy for each Fiscal Year.

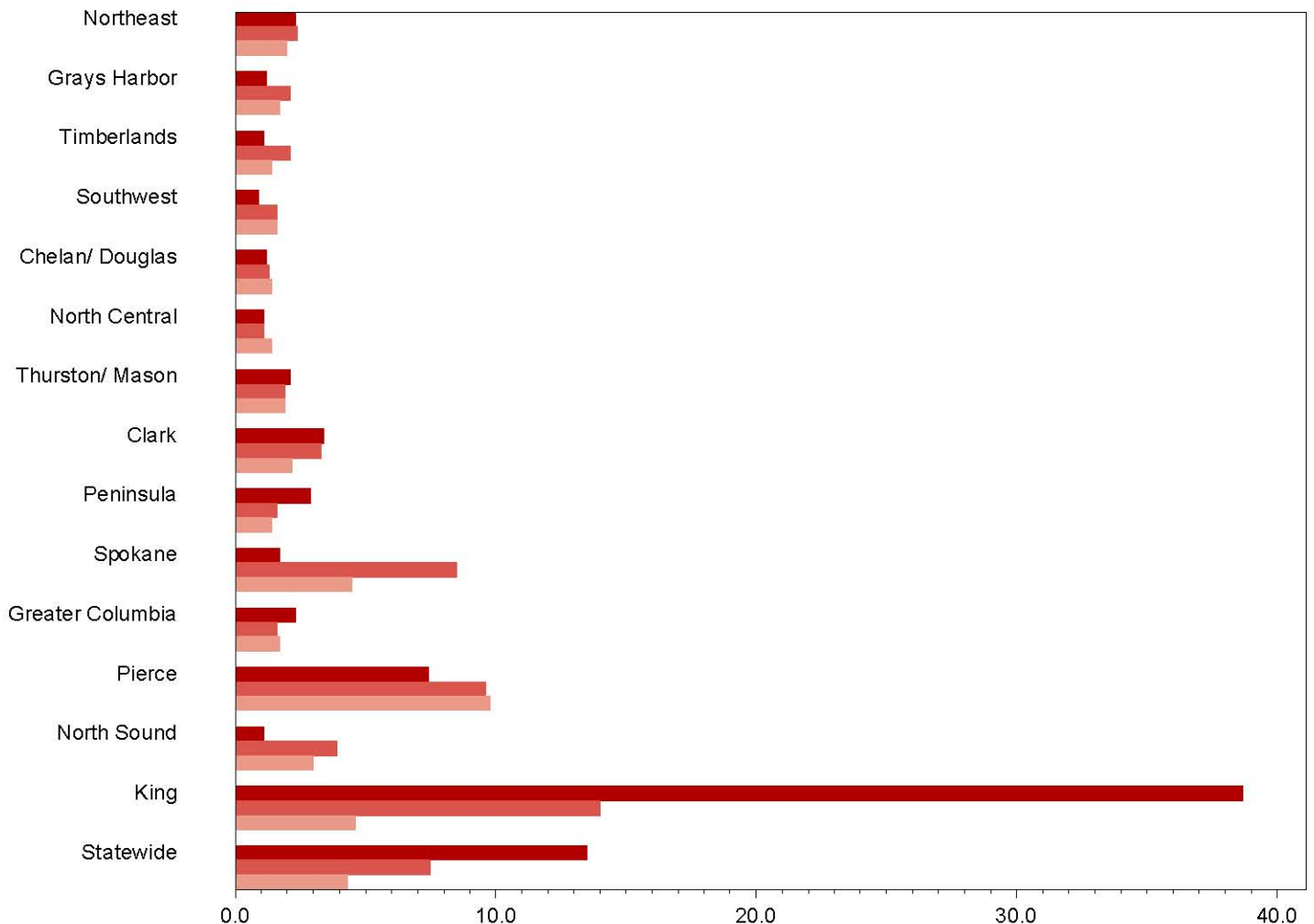
**Crisis Only Utilization Rates Per Client - General Population by RSN.
Youth (0-17 yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	24	66	2.8	10	26	2.6	43	90	2.1
Grays Harbor	58	74	1.3	46	75	1.6	54	82	1.5
Timberlands	46	62	1.3	67	132	2.0	87	114	1.3
Southwest	125	120	1.0	77	134	1.7	81	224	2.8
Chelan/ Douglas	73	86	1.2	30	35	1.2	54	106	2.0
North Central	21	18	0.9	27	25	0.9	28	40	1.4
Thurston/ Mason	31	35	1.1	83	92	1.1	139	175	1.3
Clark	200	420	2.1	161	298	1.8	222	408	1.8
Peninsula	194	342	1.8	210	366	1.7	377	581	1.5
Spokane	136	244	1.8	131	274	2.1	242	511	2.1
Greater Columbia	288	480	1.7	374	533	1.4	465	663	1.4
Pierce	778	1,460	1.9	707	1,547	2.2	528	1,513	2.9
North Sound	383	413	1.1	734	1,332	1.8	608	1,065	1.8
King	133	706	5.3	122	250	2.0	135	275	2.0
MHD/ Unassigned	2	2		5	9		7	22	
Statewide	2,483	4,528	1.8	2,772	5,127	1.8	3,061	5,869	1.9



**Crisis Only Utilization Rates Per Client - General Population by RSN.
Adults (18-59 yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	81	187	2.3	33	78	2.4	121	245	2.0
Grays Harbor	274	330	1.2	270	554	2.1	320	535	1.7
Timberlands	332	356	1.1	322	680	2.1	369	499	1.4
Southwest	431	372	0.9	361	588	1.6	383	602	1.6
Chelan/ Douglas	209	243	1.2	193	256	1.3	323	463	1.4
North Central	66	69	1.1	70	79	1.1	107	144	1.4
Thurston/ Mason	929	1,984	2.1	626	1,188	1.9	762	1,431	1.9
Clark	633	2,151	3.4	834	2,734	3.3	1,019	2,205	2.2
Peninsula	481	1,403	2.9	559	919	1.6	913	1,312	1.4
Spokane	519	860	1.7	696	5,929	8.5	868	3,897	4.5
Greater Columbia	1,156	2,652	2.3	1,497	2,391	1.6	1,849	3,163	1.7
Pierce	3,238	24,069	7.4	3,269	31,304	9.6	3,029	29,578	9.8
North Sound	1,865	2,125	1.1	2,563	9,906	3.9	2,564	7,732	3.0
King	3,961	153,422	38.7	4,113	57,635	14.0	3,198	14,730	4.6
MHD/ Unassigned	26	213		27	277		15	58	
Statewide	14,064	190,436	13.5	15,253	114,517	7.5	15,638	66,594	4.3



**Crisis Only Utilization Rates Per Client - General Population by RSN.
Older Adults (60+ yrs.)**

RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	12	27	2.3	7	11	1.6	25	72	2.9
Grays Harbor	36	43	1.2	31	58	1.9	49	114	2.3
Timberlands	34	39	1.1	47	130	2.8	68	98	1.4
Southwest	67	117	1.7	62	221	3.6	56	116	2.1
Chelan/ Douglas	26	40	1.5	7	11	1.6	29	78	2.7
North Central	6	10	1.6	13	15	1.1	16	32	2.0
Thurston/ Mason	38	46	1.2	67	87	1.3	63	156	2.5
Clark	64	169	2.6	82	215	2.6	102	200	2.0
Peninsula	98	163	1.7	93	147	1.6	133	218	1.6
Spokane	16	27	1.7	74	764	10.3	188	1,935	10.3
Greater Columbia	176	372	2.1	197	372	1.9	247	436	1.8
Pierce	238	2,105	8.8	258	2,196	8.5	246	1,835	7.5
North Sound	243	408	1.7	434	1,279	2.9	515	1,667	3.2
King	455	2,650	5.8	642	2,554	4.0	652	2,144	3.3
MHD/ Unassigned	2	4		4	34		3	15	
Statewide	1,497	6,219	4.2	2,006	8,094	4.0	2,369	9,116	3.8

